

The Arc Otsego & Medicaid Service Coordination

Live the life you choose!

What is Medicaid Service Coordination?

Medicaid Service Coordination or MSC is about **you**--your choices, your goals, your needs, your dreams. In short, MSC is about promoting choice through individualized services provided by solution oriented, caring, knowledgeable staff dedicated to supporting you to live the life **you** choose.

MSC helps you develop a plan and access the resource you needs to enjoy life to its fullest. Whether it is living options, friends, leisure, community and employment activities and/or medical and clinical services our caring staff will identify available resources and create and implement a customized plan that helps you achieve your goals and desires. And we will follow up because your satisfaction is our goal.

Who is eligible to receive MSC?

In order to receive MSC, a person must meet all of the following criteria:

- ◆ Have a documented diagnosis of a developmental disability.
- ◆ Be enrolled in Medicaid.
- ◆ Demonstrate a need for ongoing and comprehensive, rather than incidental, service coordination.
- ◆ Choose to receive MSC. (Choice must be made by either the person, or an individual authorized to give consent on behalf of the person.)
- ◆ May not permanently live in an Intermediate Care Facility (ICF), Developmental Center, Psychiatric Hospital, Small Residential Unit (SRU), Nursing Facility or Hospital, or any other Medicaid funded setting that provides service coordination.
- ◆ May not be enrolled in any other comprehensive Medicaid long-term care service coordination program.

Getting started is easy!

Just call us and set up and appointment. It's that easy! During the meeting, we will talk with you to identify your dreams and desires, identify the supports available to assist you and work with you to establish your eligibility for services funded through the NYS Office for People with Developmental Disabilities (OPWDD).

